



# Know Net

## Our Premise

<http://www.knownet.hhs.gov>



**Our premise is a strong belief that the Federal Government can demonstrate improved performance and accountability with Know Net.**

Our efforts to date have earned the trust and support of some of the largest Agencies in the Federal Government. We are grateful for this trust and support as well as for the recognition this project has earned from its peers, public and private sector organizations.

Know Net is a knowledge management, e-learning and performance support system for Federal Agencies, State and Local Governments, Contractors, Grantees and Citizens.



**Know Net's primary focus is the key business functions in the Federal Government in Acquisition, Finance, Grants and Logistics.** Its growth has added Audit Resolution/Cost Policy, Performance Management, Real Property and Small Business.

## Our Promise



Know Net's creation is unprecedented.

Senior, middle and bench level Federal professionals from

both Civilian and Military Agencies across Government have provided their expertise.

The goal was to make Know Net accurate, complete, reliable and effective.

**This is our promise...to provide the best e-learning, knowledge management and performance support found anywhere.**

## Learn More...

### Why Know Net Works

An Overview of One of the Most Exciting Projects in Government Today

### How Know Net Works

A Step by Step Guide to the Know Net Public Sites

### How Know Net Manages Learning

A Step by Step Guide to the Know Net Learning Management System

### How Know Net Manages Collaboration

A Step by Step Guide to the Know Net Team Webs

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## Know Net

### A Value Added Proposition



Through its three lines of business, Know Net provides a value-added proposition.

Know Net is in line with the President's Management Agenda (PMA) and the e-Learning Initiative.

It is also in line with Statutes and Executive Orders on training

Federal employees.

Know Net provides a combination of products and services not found in the public or private sectors and allows Federal Agencies to pool resources and maximize budget dollars.

Know Net integrates

training and performance support with law, regulation, policy and guidance at an unprecedented depth and breadth.

Know Net's three lines of business are its Public Sites, Team Webs and Learning Management System.

#### SuperSites

Acquisition  
Audit Resolution & Cost Policy  
Finance  
Grants  
Logistics  
Mail Management  
Performance Management  
Real Property  
Small Business

#### Desk References

Balanced ScoreCard  
Budget Execution  
Grants Orientation  
Fleet Management  
Materiel Management  
Performance-Based Contracting  
Personal Property Management  
Transportation Management  
Small Business Programs

### Know Net Public Sites

Know Net's Public sites can be accessed by Federal Employees, State and Local Government employees, Federal Contractors, Grantees and Citizens without password.

Through its SuperSites, Know Net provides knowledge repositories in core functional business areas 24/7. Through its Desk References, Know Net provides on-the-job

performance support as well.

Search Results are provided by industry leader Google™



### Know Net Team Webs

Know Net Team Web technology enables rapid deployment of project teams. Team members can upload documents directly from their desktops and manage task workflow efficiently.

All team members can be easily alerted to any changes on any area of the Team Web via email.

Meeting announcements, discussions and all project documents

are kept in one location eliminating the necessity to search email.

Meetings can be easily organized with all documents available pre- and post meeting!



## Know Net Learning Management

The Know Net Learning Management System utilizes powerful business rules to manage the learning workflow.

Students are required to take a pre-test before gaining access to the coursework, modular tests and final examination.

Student must pass the final examination at or above 85% and complete the course survey in order to print the Certificate of Course Completion.

Federal organizations decide whether their employees take the final examinations at their

desks or in a proctored setting. Managers can monitor their teams' progress to achieve success and meet goals; organizations can compare pre-test and final examination results to assess performance as well as report on certificates awarded.



## Know Net Growth

As the response to the Know Net Learning Management System has been strong, we are preparing to expand capacity through the purchase of additional seats.



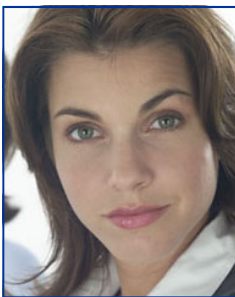
Although the system provides full return on investment for all funds invested in all of Know

Net as it trains its first 2,000 people which will be accomplished in its first year of operation, full utilization of system resources and achieving this level of return on investment are not the

only goals.

We must enable on demand training with no waiting in order to truly realize the goal of measurable performance improvement.

### Key Links



#### Assessment & Survey Options

[http://knownet.hhs.gov/log/Briefings/assessment\\_options.htm](http://knownet.hhs.gov/log/Briefings/assessment_options.htm)

#### Learning Management System Operating Schedule

<http://knownet.hhs.gov/log/Briefings/schedule.htm>

#### Know Net Blanket Purchase Agreement (BPA)

<http://www.knownet.hhs.gov/bpa.htm>



## Lead Agency and Partners

### Lead Agency

#### Department of Health & Human Services

Centers for Disease Control  
Food and Drug Administration  
Health Resources & Services Administration  
Indian Health Service  
National Institutes of Health  
Office of the Secretary  
Program Support Center  
Substance Abuse & Mental Health Services Administration



### Agency Partners

Department of Energy  
Department of Homeland Security  
Department of Navy  
Department of State  
Department of Veterans Affairs  
Federal Aviation Administration  
General Services Administration  
National Aeronautics & Space Administration  
Social Security Administration



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## Get Involved with Know Net

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